

City of San José Contact Information

This summer, the City of San José relocated to its new downtown headquarters. Phone numbers for many City services have changed. Below is a current listing of frequently called phone numbers for City services (All are area code 408). If you have any questions on how to reach a specific program, department or staff person, please call the Customer Service Call Center at (408) 535-3500. (TTY 294-9337)

Emergency

Police, Fire or Medic	911
Dangerous Animals	578-7297

Non-Emergency

Police	311 or 277-8900 (cell)
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Customer Service Call Center (Information) 535-3500

Abandoned Vehicles	277-5305	Development Services (Building, Fire Prevention, Planning and Public Works)	535-3555	Police Information	277-2211
Airport Information	277-4759	Domestic Violence Center	277-3700	Police Records & Reports	277-4143
Airport Noise	452-0707	Emergency Services, Office of	277-4595	Potholes	277-4373
Animal Care & Services	578-7297	Employee Services	535-1285	Public Works/Development Services	535-3555
Arborist (Trees)	277-2762	Employment	535-6800	Rental Rights & Referrals	975-4480
Blight Reporting	277-4528	Garbage and Recycling	535-3515	San José Prepared	277-4598
Building Permits/Inspections	535-3555	Graffiti Hotline	277-2758	Senior Programs	277-4561
Bulky Item Pickup	535-3515	Homeless Services	271-0237	Sewer Problems	277-4373
Business Tax Licenses	535-7055	Housing (City)	535-3860	Sidewalks	277-3158
Cable TV Complaints	535-3500	Independent Police Auditor	794-6226	Storm Drain Problems	277-4373
City Council Agendas	535-1260	Library Information	808-2000	Street Lights	277-5517
City Council	535-4900	Mayor's Office	535-4800	Street Maintenance	277-4373
City Manager	535-8100	Neighborhood Development Center	723-4114	Street Sweeping	535-3515
Claims Against the City	535-1260	Noise Complaints	311 or 277-8900	Towed Vehicles	277-4263
Code Enforcement	277-4528	Parks Concerns	793-5510	Unemployment/WIN	928-1300
Community Centers	535-3570	Parks Information	277-2757	Volunteer San José	535-3500
Complaints (City)	535-3500	Planning	535-7800	Water – San José Municipal Water	277-4036
Convention Center (Team San José)	277-5277	Police Auto Desk	277-4263	Yard Waste Collection	535-3515
Crime Prevention	277-4133	Police Community Services	277-4133	Youth Services	535-3570
Dead Animal Collection	578-7297			Zoning Inquiries	535-7800